

FULL SAIL PARTNERS, LTD. SUBSCRIBER TERMS AND CONDITIONS

THIS LEGAL AGREEMENT BETWEEN YOU AND FULL SAIL PARTNERS, LTD. ("FULL SAIL") GOVERNS YOUR SUBSCRIPTION USE OF THE FULL SAIL BLACK BOX CONNECTOR PRODUCT (THE "PRODUCT"). TO ACCEPT AND AGREE TO THESE TERMS AND CONDITIONS (THE "TERMS"), CLICK "I AGREE." IF YOU DO NOT AGREE TO THESE TERMS, DO NOT CLICK "I AGREE" AND DO NOT USE THE PRODUCT.

YOUR USE OF THE PRODUCT SIGNIFIES THAT YOU HAVE READ, UNDERSTAND, ACKNOWLEDGE AND AGREE TO BE BOUND BY THESE TERMS. BY YOUR USE OF THE PRODUCT, YOU REPRESENT AND WARRANT THAT (A) YOU HAVE FULL POWER AND AUTHORITY TO ENTER INTO AND AGREE TO THESE TERMS; AND (B) ONLY YOU SHALL BE PERMITTED TO ACCESS AND USE THE PRODUCT AND ANY RELATED APPLICATIONS, INFORMATION, DOCUMENTATION AND MATERIALS PROVIDED TO YOU WITH THE PRODUCT.

THE PRODUCT

Full Sail is the licensor and provider of the Product, a computer software product tool which permits integration with a number of other software products for a single end user use, solely pursuant to the terms and conditions set forth in these Terms.

REQUIREMENTS FOR USE OF THE PRODUCT

Use of the Product may require compatible hardware devices, Internet access, and certain third-party software (separate fees may apply) (the "Minimum Configuration"), may require periodic updates of the Product, and may be affected by the performance of these factors. The latest version of required software is recommended to access the Product and may be required for certain transactions or features. The Minimum Configuration to use the Product will be set forth in the Product's documentation ("Documentation") located in your connector profile. Full Sail reserves the right to upgrade, modify, replace or reconfigure the Product at any time, provided that you will be provided with at least thirty (30) days advance written notice for changes that materially and adversely affect any use of the Product. You agree that meeting these requirements is your responsibility. The Product is not part of any other product or offering, and no purchase or obtaining of any other product shall be construed to represent or guarantee you access to the Product.

YOUR ACCOUNT

As a registered user of the Product, you may establish an account ("Account"). Full Sail requests that you do not reveal your Account information to anyone else. You are solely responsible for maintaining the confidentiality and security of your Account and for all activities that occur on or through your Account, and you agree to immediately notify Full Sail of any security breach of your Account. Full Sail shall not be responsible for any losses arising out of the unauthorized use of your Account. Only persons age 13 years or older can create an Account. Children under the age of majority should review these Terms with their parent or guardian to ensure that the child and parent or legal guardian understand it.

In order to purchase and download the Product, you must enter your Full Sail ID and password to authenticate your Account for transactions. You agree to provide accurate and complete information when you register with, and as you use, the Product (the "Registration Data"), and you agree to update your Registration Data to keep it accurate and complete. You agree that Apple may store and use the Registration Data you provide for use in maintaining and billing fees to your Account.

ELECTRONIC CONTRACTING

Your use of the Product includes the ability to enter into agreements and/or to make transactions electronically. YOU ACKNOWLEDGE THAT YOUR ELECTRONIC SUBMISSIONS CONSTITUTE YOUR AGREEMENT AND INTENT TO BE BOUND BY AND TO PAY FOR SUCH AGREEMENTS AND TRANSACTIONS, INCLUDING THESE TERMS AND CONDITIONS. YOUR AGREEMENT AND INTENT TO BE BOUND BY ELECTRONIC SUBMISSIONS APPLIES TO ALL RECORDS RELATING TO ALL TRANSACTIONS YOU ENTER INTO WITH FULL SAIL REGARDING THE PRODUCT,

INCLUDING NOTICES OF CANCELLATION, POLICIES, CONTRACTS, AND APPLICATIONS. In order to access and retain your electronic records, you may be required to have certain hardware and software, which are your sole responsibility.

SUBSCRIPTION TERM AND TERMINATION

Upon your clicking "I AGREE" and downloading and using the Product (which shall constitute the "Effective Date"), your subscription period shall commence and continue for a term of one (1) year from the Effective Date. In the event that you breach any term of these Terms, and such breach is not cured within ten (10) days after receipt of notice thereof from Full Sail, Full Sail may terminate your subscription in whole or in part immediately upon written notice (email is sufficient) to you. Notwithstanding the foregoing, there shall be no cure period for any material default that is not curable. Full Sail may also terminate your access to the Product by providing you with written notice of such cancellation at least thirty (30) days prior to the applicable expiration date. You will no longer be able to access or use the Product after the end of your subscription period or upon any termination.

SUBSCRIPTION FEES

You subscribe to the Product based upon payment of a subscription fee. The subscription is non-refundable (except as specifically set forth herein or required by applicable law). Upon the expiration of your subscription, you will receive a renewal invoice no less than 15 days from the expiration of your subscription. Payment is expected PRIOR to the expiration of your current subscription. If payment is not received usage of your subscription may be interrupted until payment is received.

PAYMENTS, TAXES AND REFUNDS

You agree that you will pay for all fees for the Product, and that Full Sail may charge your payment method for the Product purchased and for any additional amounts (including any taxes and late fees, as applicable) that may be accrued by or in connection with your Account. YOU ARE RESPONSIBLE FOR THE TIMELY PAYMENT OF ALL FEES AND FOR PROVIDING FULL SAIL WITH A VALID PAYMENT METHOD FOR PAYMENT OF ALL FEES.

When you make a purchase of the Product, your Account is billed at the time of or shortly after your transaction. If you use a credit card (or other method) for payment, Full Sail might obtain pre-approval for an amount up to the amount of the order. Your total price will include the price of the Product plus any applicable tax; such tax is based on the bill-to address and the tax rate in effect at the time you download the Product. All fees are billed to the payment method that you designate during the registration process. If you want to designate a different payment method, or if there is a change in your payment method status, you must change your information in your Account information. This might temporarily disrupt your access to the Product while Full Sail verifies the new payment information.

You may inspect the Product within seven (7) days after the Effective Date to ascertain whether the Product conforms to its Documentation. Failure to notify Full Sail in writing of any deficiency within that period of time shall be considered acceptance of the Products. During this seven-day period, you may request a full refund of the fees for the Product, by providing Full Sail with written notice of such request. UPON ACCEPTANCE OF THE PRODUCT, UPON THE EFFECTIVE DATE, THE PURCHASE SHALL BE NON-CANCELLABLE AND IRREVOCABLE, AND PAYMENT SHALL BE UNCONDITIONAL AND FINAL.

Full Sail reserves the right to change the prices for the Product on an annual basis, however, any such increase shall not exceed five percent (5%) of the prior year's fees.

In the event that the sale or delivery of the Product is subject to any sales, use, goods and services, value added, or similar tax, under applicable law, responsibility for the collection and remittance of the tax for such sales is your sole responsibility. You shall indemnify and hold Full Sail harmless against any and all claims by any tax authority for any underpayment of any sales, use, goods and services, value added or other tax or levy and any penalties and/or interest thereon.

If the Product becomes unavailable following a transaction but prior to download, your sole remedy is a refund. If technical problems prevent or unreasonably delay delivery of the Product, your exclusive and sole remedy is either replacement or refund of the price paid, as determined by Full Sail.

GRANT OF LICENSE RIGHTS AND RESTRICTIONS

Upon acceptance of the Product, Full Sail grants you a limited, non-exclusive, terminable, non-transferable license to access and use the Product for your internal business purposes only during the subscription period, and expressly pursuant to these Terms. Full Sail reserves the right, in its sole discretion, to limit and/or suspend your use of the Product in the event that Full Sail determines that your use thereof to be inconsistent with such purposes, and/or otherwise inconsistent with these Terms.

You agree as a condition of use of the Product, not to use the Product for any purpose that is unlawful or prohibited by these Terms, or policies included herein. You may not use the Product in any manner that could damage, disable, overburden, or impair any Full Sail or subscriber server, or the network(s) connected to any Full Sail or subscriber server, or interfere with any other party's use and enjoyment of any of the Product. Except as expressly provided herein, you (or any third party on your behalf) may not: (a) attempt to gain unauthorized access to any part of the Product, other accounts, computer systems or networks connected to any Full Sail or subscriber server or to any part of the Product, through hacking, password mining or any other means; (b) obtain or attempt to obtain any materials or information through any means not intentionally made available through the Product; (c) copy, reproduce, alter, modify, transmit, perform, create derivative works of, publish, sub-license, distribute, or circulate the Product, or any associated applications, tools or data thereof; (d) disassemble, decompile, or reverse engineer (or attempt to) the software used in the Product; (e) use a robot, spider, or any similar device to copy or catalog any materials or information made available through the Product; or (f) take any actions, whether intentional or unintentional, that may circumvent, disable, damage or impair the Product's control or security systems, or allow or assist a third party to do so.

Full Sail may at any time suspend your access to the Product and/or disable your login information in the event of violation of these Terms. Grounds for suspension are not limited but may include, for example, legal or regulatory reasons, investigation of suspicious activities, or action by authorities, or if Full Sail or you have reason to suspect if any such user is engaged in activities that may violate these Terms, applicable laws, or subscriber policies, or are otherwise deemed harmful to Full Sail, your organization, your and Full Sail's respective network facilities, or other users of the Product. Full Sail shall not be liable to you or any other user for suspension of the Product, regardless of the grounds.

OWNERSHIP

As between you and Full Sail, the Product, the Documentation (including without limitation, any material or information provided pursuant to the Product), and any associated applications, tools or data, and all changes, additions, enhancements, modifications and improvements made or specified by Full Sail, its agents or contractors, to the Product are the property of Full Sail, and are protected by United States and international copyright, trademark and patent laws, as applicable. By using the Product, you do not gain any ownership interest in any such items. Full Sail does not claim ownership of the usage information you provide for the use and operation of the Product. Full Sail and its vendors and contractors may use such information to operate and administer the Product. In addition, Full Sail may retain, analyze, use and share such information in anonymous, filtered, or aggregate form for general business purposes (in accordance with its Privacy Policy, as indicated below).

All rights not expressly granted to you hereunder are reserved for Full Sail, and any reproduction, redistribution or use of the Product not expressly permitted hereunder is prohibited.

PRODUCT AVAILABILITY AND SUPPORT

Your license for the Product includes the following managed services by Full Sail: network administration, software administration, data administration, and periodic bug fixes, updates, enhancements, new features, and upgrades. In addition, Full Sail Support services for the Product include 5 remote service and support cases during normal business hours utilizing Support@BlackBoxConnector.com. You must provide contact information in order to be the authorized point of contact for all technical support communications with Full Sail. Full Sail will use commercially reasonable efforts to

keep the Product available on a 24 hours a day, 7 days a week basis, via Internet web site access utilizing the Minimum Configuration for the Product, subject to occasional scheduled downtime for maintenance purposes, unforeseen maintenance and systems outages, or routine testing of the Product.

THIRD PARTY WEBSITES AND PRODUCTS

Information about products not manufactured by Full Sail, or independent websites not controlled or tested by Full Sail, is provided without recommendation or endorsement. This license to the Product does not include a license to the VISION® product by Deltek. Full Sail assumes no responsibility with regard to the selection, performance, policies, practices, or use of third-party websites or products. Full Sail makes no representations regarding third-party website(s) or product(s) accuracy or reliability. By using the Product, you expressly release Full Sail from any and all liability arising from your use of any third-party website(s) or product(s). Risks are inherent in the use of the Internet.

Please contact the specific vendor in question for additional information. Other company and product names may be trademarks of their respective owners. Any third party software that is necessary for the operation of the Product is the copyrighted work of such third party provider and/or its suppliers. Use of any such third-party software is governed by the terms of the applicable license agreement, if any, which accompanies or is included with such third-party software. In some cases, you may be unable to install any such third-party software that is accompanied by or includes such a license agreement, unless you first agree to the terms included therein.

DISCLAIMER OF REPRESENTATIONS AND WARRANTIES

YOU SPECIFICALLY ACKNOWLEDGE AND AGREE THAT YOUR USE OF THE PRODUCT SHALL BEAT YOUR OWN RISK, AND THAT THE PRODUCT IS PROVIDED AND SHALL PERFORM SUBSTANTIALLY IN COMPLIANCE WITH ITS DOCUMENTATION. FULL SAIL, ITS OFFICERS, DIRECTORS, EMPLOYEES, REPRESENTATIVES, AND AGENTS HEREBY DISCLAIM ALL WARRANTIES, STATUTORY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY EXPRESS WARRANTY ARISING FROM ANY DESCRIPTION OR SPECIFICATION PROVIDED FOR THE PRODUCT (SAVE AND EXCEPT FOR THE DOCUMENTATION), OR ANY SAMPLE OR MODEL PRESENTED TO YOU OR YOUR REPRESENTATIVES, AND ANY IMPLIED WARRANTIES OF TITLE, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SYSTEMS INTEGRATION, ACCURACY, RESULTS OR OUTPUT (SAVE AND EXCEPT AS SET OUT IN THE DOCUMENTATION). FULL SAIL, ITS OFFICERS, DIRECTORS, EMPLOYEES, REPRESENTATIVES, AND AGENTS MAKE NO REPRESENTATIONS OR WARRANTIES ABOUT (I) THE ACCURACY, COMPLETENESS, OR CONTENT OF THE PRODUCT, (II) THE ACCURACY, COMPLETENESS, OR CONTENT OF ANY SITES LINKED TO THE PRODUCT, AND/OR (III) THE PRODUCT OR ANY SITES LINKED (THROUGH HYPERLINKS, BANNER ADVERTISING OR OTHERWISE) TO THE PRODUCT, AND FULL SAIL ASSUMES NO LIABILITY OR RESPONSIBILITY FOR THE SAME.

IN ADDITION, YOU SPECIFICALLY ACKNOWLEDGE AND AGREE THAT NO ORAL OR WRITTEN INFORMATION OR ADVICE PROVIDED BY FULL SAIL, ITS OFFICERS, DIRECTORS, EMPLOYEES, REPRESENTATIVES, OR AGENTS WILL (I) CONSTITUTE LEGAL OR FINANCIAL ADVICE, OR (II) CREATE A WARRANTY OF ANY KIND WITH RESPECT TO THE PRODUCT, AND ALL USERS SHOULD NOT RELY ON ANY SUCH INFORMATION OR ADVICE.

THE FOREGOING DISCLAIMER OF REPRESENTATIONS AND WARRANTIES SHALL APPLY TO THE FULLEST EXTENT PERMITTED BY LAW AND SHALL SURVIVE ANY TERMINATION OR EXPIRATION OF THESE TERMS OR YOUR USE OF THE PRODUCT.

INDEMNITY

You shall indemnify, defend and hold harmless Full Sail, its past and present directors, affiliates, partners, officers, employees, representatives, and agents (collectively, "Full Sail Releasees"), from and against all liabilities, damages and expenses, and claims for damages, suits, proceedings, recoveries, judgments or executions (including but not limited to costs and reasonable attorneys' fees and expenses) incurred from: (a) your use of and access to the Product; (b) your violation of any provision of these Terms or the policies or agreements which are incorporated herein; (c) your performance or failure to perform, or improper performance of any of your obligations under these Terms; and/or (d) your violation of any third-party right, including without limitation, any intellectual property or other proprietary right. The

indemnification obligations under this paragraph shall survive any termination or expiration of these Terms or your use of the Product.

Full Sail shall indemnify, defend and hold harmless you, your past and present directors, affiliates, partners, officers, employees, representatives and agents (collectively "Releasees"), from and against all liabilities, damages and expenses, and claims for damages, suits, proceedings, recoveries, settlements, judgments or executions (including but not limited to costs and reasonable attorneys' fees and expenses) incurred from any third party claim: (a) that your use of the Product or Documentation infringes any party's intellectual property rights; or (b) solely as a result of Full Sail's breach, disclosure or improper use of confidential information of your Releasees, even though the Product does not store any data or confidential information.

LIMITATION ON LIABILITY

Subject to and to the fullest extent permitted by law, in no event will Full Sail and its Releasees be liable for any consequential, indirect, direct, exemplary, special, punitive, or incidental damages, including any business interruption, lost data and lost profits, arising from or relating to your use of the Product. Full Sail and its Releasees shall not be liable for loss, injury or damage of any kind to any person or entity resulting from any use, condition, performance, defect or failure in the Product. California residents waive any rights they may have under Section 1542 of the California Civil Code, which reads: "A general release does not extend to claims which the creditor does not know or suspect to exist in his favor at the time of executing the release, which if known by him must have materially affected his settlement with the debtor." You agree to release unknown claims and waive all available rights under California Civil Code §1542 or under any other statute or common law principle of similar effect.

GOVERNMENT USE

In the event you are using the Product for or on behalf of the United States of America, its agencies and/or instrumentalities ("U.S. Government"), the Product is provided with "Restricted Rights," and the use, duplication, or disclosure by the U.S. Government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.227-7013 or subparagraphs (c)(1) and (2) of the Commercial Computer Software -- Restricted Rights at 48 CFR 52.227-19, as applicable.

PRIVACY

Full Sail's Privacy Policy is found at <http://www.fullsailpartners.com/privacy>. This Privacy Policy provides information about what information is collected via the Product, and the Product is subject to the Full Sail Privacy Policy.

GOVERNING LAW AND JURISDICTION

These Terms and the relationship between you and Full Sail shall be governed by and construed in accordance with the laws of the State of Colorado, except it conflicts of laws provisions. For any dispute or claim arising from or related to the Product or these Terms, you and Full Sail hereby expressly agree to submit such dispute or claim to the sole and exclusive jurisdiction of the federal and state courts located in Arapaho County, Colorado. The prevailing party in any such dispute or claim shall be entitled to recover its costs and expenses incurred, including reasonable attorneys' fees and expenses. You acknowledge and agree that it is your responsibility to consult with your own legal and tax advisors with respect to your legal and tax obligations under these Terms.

CONTACT

All notices, requests, demands or other communications hereunder shall be in writing, hand delivered, sent by first class mail, or overnight mail and shall be deemed to have been given when received at the following address:

Full Sail Partners, Ltd., 1815 Central Park Drive, Suite 110, PMB # 368 Steamboat Springs, CO 80477.

MISCELLANEOUS

Full Sail shall not be liable for any loss or damage of any kind or for any consequences thereof resulting from any "Force Majeure" (any delay or inability to deliver caused by strikes, lockouts, fire, theft, shortage, inability to obtain materials or shipping space, breakdowns, delays or carriers, manufacturers, or suppliers, acts of God, governmental statutes, proclamations or regulations, riot, civil commotion, war, malicious mischief, receipt of necessary information from Purchaser, or by any cause beyond our reasonable control).

You acknowledge and agree that the Product and the tools, applications, information, Documentation, and materials provided in connection with the Product possess a special, unique and extraordinary character that makes difficult the assessment of the monetary damages that would be sustained as a result of unauthorized use, and that unauthorized use may cause immediate and irreparable damage to Full Sail for which Full Sail would not have an adequate remedy at law. Therefore, you agree that, in the event of such unauthorized use, in addition to such other legal and equitable rights and remedies as maybe available to Full Sail, Full Sail shall be entitled to see injunctive and other equitable relief without the necessity of proving damages or furnishing a bond or other security. If any provision herein is unenforceable, then such provision shall be of no effect on any other provision hereof. No waiver of any breach hereof shall be deemed a waiver of any other breach hereof. Section headings are provided for convenience only, and shall not be used to construe the meaning of any section hereof.

Data Processor Addendum

Data Protection

Definitions

In this Addendum, the following terms shall have the following meanings:

(a) "controller", "processor", "data subject", "personal data", "processing" (and "process") and "special categories of personal data" shall have the meanings given in Applicable Data Protection Law; and

(b) "Applicable Data Protection Law" shall mean the EU Data Protection Directive (Directive 95/46/EC), the EU General Data Protection Regulation 2016/679, the California Consumer Privacy Act of 2018, Cal. Civ. Code §§ 1798.100 – 1798.199, and any and all of their implementing regulations.

Relationship Of The Parties

Customer (the controller) appoints Full Sail Partners, Ltd. ("Full Sail Partners") as a processor to process the personal data described (the "Data") in the agreement between the parties (the "Agreement") solely for the purposes described in the Agreement or as otherwise agreed in writing by the parties (the "Permitted Purpose"). Each party shall comply with the obligations that apply to it under Applicable Data Protection Law. If Full Sail Partners becomes aware that processing for the Permitted Purpose infringes Applicable Data Protection Law, it shall promptly inform Customer.

International Transfers

Full Sail Partners does not intend to process or store any Data in the European Economic Area ("EEA"), however, in such event of processing or storing any Data in the EEA, Full Sail Partners shall not transfer the Data outside of the EEA unless it has taken such measures as are reasonably necessary to ensure the transfer is in compliance with Applicable Data Protection Law. The parties agree such transfers will be done in accordance with the Model Clauses available here: <http://eur-lex.europa.eu/legal-content/en/TXT/?uri=CELEX%3A32010D0087>, with Customer as exporter/controller, Full Sail Partners as importer/processor, security measures as per Section 1.5 below, categories of data being data that may be incidentally accessed through Full Sail Partners performing the services described in the Agreement of data subjects whose data Controller chooses to provide incidental access to Full Sail Partners to provide such services.

Confidentiality Of Processing

Full Sail Partners shall ensure that any person it authorizes to process the Data (an "Authorized Person") shall protect the Data in accordance with Full Sail Partners' confidentiality obligations under the Agreement.

Security

Full Sail Partners shall implement technical and organizational measures that are reasonable and appropriate, taking into account the state of the art, the costs of implementation and the nature, scope, context and purposes of processing, and to ensure a level of security appropriate to the risk to protect the Data (i) from accidental or unlawful destruction, and (ii) loss, alteration, unauthorized disclosure of, or access to the Data (a "Security Incident").

Subcontracting

If and only to the extent the use of subcontractors is otherwise permitted under the Agreement, Customer consents to Full Sail Partners engaging third party sub-processors to process the Data for the Permitted Purpose provided that: (i) Full Sail Partners maintains an up-to-date list of its sub-processors that will be made available upon request, which it shall update with details of any change in sub-processors at least 10 days' prior to any such change; (ii) Full Sail Partners imposes data protection terms on any sub-processor it appoints that require it to protect the Data to the standard required

by Applicable Data Protection Law; and (iii) Full Sail Partners remains liable for any breach of this Clause that is caused by an act, error or omission of its sub-processor. Customer may object to FullSail Partners' appointment or replacement of a sub-processor prior to its appointment or replacement, provided such objection is based on reasonable grounds relating to data protection. In such event, Full Sail Partners will either not appoint or replace the sub-processor or, if this is not possible, Customer may suspend or terminate the Agreement (without prejudice to any fees incurred by Customer prior to suspension or termination).

Cooperation And Data Subjects' Rights

Full Sail Partners shall provide reasonable and timely assistance to Customer (at Customer's expense) to enable Customer to respond to: (i) any request from a data subject to exercise any of its rights under Applicable Data Protection Law (including its rights of access, correction, objection, erasure and data portability, as applicable); and (ii) any other correspondence, enquiry or complaint received from a data subject, regulator or other third party in connection with the processing of the Data. In the event that any such request, correspondence, enquiry or complaint is made directly to Full Sail Partners, Full Sail Partners shall promptly inform Customer providing full details of the same.

Data Protection Impact Assessment

Full Sail Partners shall provide reasonable cooperation to Customer (at Customer's expense) in connection with any data protection impact assessment that Customer may be required under Applicable Data Protection Law.

Security Incidents

If it becomes aware of a confirmed Security Incident, Full Sail Partners shall inform Customer without undue delay and shall provide reasonable information and cooperation to Customer so that Customer can fulfil any data breach reporting obligations it may have under (and in accordance with the timescales required by) Applicable Data Protection Law. Full Sail Partners shall further take such any reasonably necessary measures and actions to remedy or mitigate the effects of the Security Incident and shall keep Customer informed of all material developments in connection with the Security Incident.

Deletion Or Return of Data

Full Sail Partners policy is to purge any stored data every 14 days. Customer may elect in the Blackbox portal to purge data more often. Upon termination or expiration of this Addendum, Full Sail Partners shall at Customer's election) destroy or return to Customer all Data in its possession or control. This requirement shall not apply to the extent that Full Sail Partners is required by applicable law to retain some or all of the Data, or to Data it has archived on back-up systems, in which event Full Sail Partners shall securely isolate and protect from any further processing except to the extent required by such law.

Privacy Policy

Full Sail Partners will comply with its Privacy Policy, which is located at <http://www.fullsailpartners.com/privacy>.

Audit:

Full Sail Partners will make available to Customer all information reasonably necessary to demonstrate compliance with the obligations set forth in Article 28 of the Applicable Data Protection Law and allow for and contribute to audits, including inspections, conducted by Customer or another auditor mandated by Customer; provided, however, except if and to the extent required by applicable law or governmental regulators, any such audits shall occur (a) no more often than once every twelve (12) months and on no less than 30 days' prior written notice, (b) during Full Sail Partners' normal business hours and in a manner that does not materially interrupt Full Sail Partners' normal business operations, and (c) only to the extent directly relevant to Full Sail Partners' compliance with this Addendum.